

S/N 10/015,250

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant: | John Ruckart | Examiner: | James Kramer |
| Serial No.: | 10/015,250 | Group Art Unit: | 3627 |
| Filed: | December 12, 2001 | Docket No.: | 60027.0317US01/BS01253 |
| Title: | Methods and Systems for Communicating with Customers | | |

SIXTH RESPONSE

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office action dated September 26, 2006 in the patent application identified above, please reconsider that application in view of the following remarks.

A request for an extension of time and a Request for Continued Examination (RCE) are submitted with this response.

The current state of the Claims is reflected in the listing of claims that begins on page 2 of this paper. No claim is currently amended.

Remarks begin on page 8 of this paper.